

**National Leadership Centre Programme  
Residential 1, Arrival Day: Sunday**

- 14:00      **Check in**  
Available from 2pm onwards
- 18:30      **Soft drinks reception**  
Laura Ashley Tea Room
- 19:30      **Dinner**  
Lakeview Restaurant

**National Leadership Centre Programme  
Residential 1, Day 1: Monday**

- 07:00 **Wellness activities**  
Gym and swimming available, as well as use of the grounds for exercise
- 09:00 **Welcome and Overview**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 10:00 **Personal leadership in a VUCA World**  
Karen Ellis and Christopher Pietroni, Birmingham Leadership Institute  
Cutlers Room
- 12:30 **Lunch**  
Lakeview Restaurant
- 13:30 **Personal leadership in a VUCA World (Continued)**  
Karen Ellis and Christopher Pietroni, Birmingham Leadership Institute  
Cutlers Room
- 15:00 **Break**
- 15:15 **Reflect, Realign and Recharge**  
Simon Shepard, Optima-Life  
Cutlers Room
- 16:45 **Reflection time**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 17:00 **Formal programme daily close**
- 18:30 **Dinner**  
Lakeview Restaurant
- 19:30 **After dinner speaker**  
Sir Kenneth Olisa, OBE  
Lakeview Restaurant

**National Leadership Centre Programme  
Residential 1, Day 2: Tuesday**

- 07:00 **Wellness activities**  
Gym and swimming available, as well as use of the grounds for exercise
- 08:45 **Welcome and Overview**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 09:00 **The psychology of dealing with intense scrutiny during a crisis**  
Dr Mike Drayton, University of Oxford  
Cutlers Room
- 10:45 **Break**
- 11:00 **Effective media interviews in good times and bad**  
Siôn Taylor, Feisal Ali, Sean Browne, Ingrid Kelly and Mark Killick - Media Zoo  
Cutlers Room
- 12:30 **Lunch**  
Lakeview Restaurant
- 13:30 **Effective media interviews in good times and bad (Continued)**  
Siôn Taylor, Feisal Ali, Sean Browne, Ingrid Kelly and Mark Killick - Media Zoo  
Cutlers Room
- 16:45 **Reflection time**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 17:00 **Formal programme daily close**
- 18:30 **Dinner**  
Lakeview Restaurant
- 19:30 **After dinner speaker**  
Elisabeth Buggins CBE  
Lakeview Restaurant

**National Leadership Centre Programme  
Residential 1, Day 3: Wednesday**

- 07:00 **Wellness activities**  
Gym and swimming available, as well as use of the grounds for exercise
- 08:45 **Welcome and Overview**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 09:00 **Trust comes from being Trustworthy: A master class in building trust as a senior leader**  
Professor Veronica Hope-Hailey, Forward Institute  
Cutlers Room
- 12:30 **Lunch**  
Lakeview Restaurant
- 13:30 **Safe Lives: Case Study**  
Suzanne Jacob and Naomi Donald, Safe Lives  
Cutlers Room
- 15:00 **Break**
- 15:15 **No Wrong Door: Case Study**  
Janice Nicholson MBE, North Yorkshire County Council  
Cutlers Room
- 16:45 **Reflection time**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 17:00 **Formal programme daily close**
- 18:30 **Dinner**  
Lakeview Restaurant
- 19:30 **After dinner speaker**  
Angela MacDonald, Deputy Chief Executive and 2nd Permanent Secretary  
HM Revenue and Customs (HMRC)  
Lakeview Restaurant

**National Leadership Centre Programme  
Residential 1, Day 4: Thursday**

- 07:00 **Wellness activities**  
Gym and swimming available, as well as use of the grounds for exercise
- 08:45 **Welcome and Overview**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 09:00 **Systems Improvement Project Workshop**  
Corndel Advance  
Cutlers Room
- 12:15 **Lunch**  
Lakeview Restaurant
- 13:15 **Systems Improvement Project Workshop (Continued)**  
Corndel Advance  
Cutlers Room
- 17:00 **Formal programme daily close**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 19:00 **Dinner**  
Lakeview Restaurant
- 20:00 **Networking**  
Lakeview Restaurant

**National Leadership Centre Programme  
Residential 1, Day 5: Friday**

- 07:00 **Wellness activities**  
Gym and swimming available, as well as use of the grounds for exercise
- 08:45 **Welcome and Overview**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 09:00 **Systems Improvement Project Workshop (Continued)**  
Corndel Advance  
Cutlers Room
- 12:30 **Evaluation and Group Reflection Activity**  
Lindsay Foreman and NLC Team  
Cutlers Room
- 13:00 **Formal Programme Close and Lunch**  
Lindsay Foreman and NLC Team  
Cutlers Room